

Kingsmead Healthcare

MESSAGE FOR PATIENTS

May 2021

Covid-19 vaccines

We urge everyone aged 40 and above who has not yet had their first vaccine to book on the [national booking system](#) or wait to get a text or letter to book at alternative sites. Anyone over 60 or who is [clinical vulnerable \(moderate risk\)](#) can book on the national site or call their GP.

If you have had your first vaccine, please make sure you have the second vaccine to ensure maximum protection. If you don't hear about your second vaccination and it is more than 77 days since your first vaccine, there's information on how to get your second dose.

There is comprehensive information, guidance, and answers to questions, including vaccination information for frontline health and social care staff and carers at [COVID-19 Vaccination programme | East London Health & Care Partnership \(eastlondonhcp.nhs.uk\)](#)

Getting the help you need

Most consultations are over the phone and via video. This is for everyone's safety. We will assess your situation and invite you into the practice if needed.

We can arrange same-day appointments if you need urgent care but please don't visit without an appointment. Appointments will be held in the best way to keep you safe from Covid.

You can also contact 111, day or night, for other urgent health advice - including if you have concerns about your Covid-19 symptoms.

Please remember that 999 and A&E are for emergencies.

Please help reduce infections, protect the NHS and keep each other safe by following the latest [rules](#).

Key Responses for telephone vaccine enquiries.

Please telephone your GP Practice on 020 8985 1930 if you have any questions or clarifications.

- We are now helping people aged 40 and over, people in care homes, frontline staff and people who are clinically vulnerable get vaccinated. You can find links to the list of clinically extremely vulnerable people on the NEL HCP website.
- If you are aged 70 or over or are clinically extremely vulnerable and haven't received an invitation for a first vaccine then your GP can arrange this vaccine for you.
- If you are a frontline health and social care worker, please book on the [national booking system](#)
- If you are aged 40-69 please book onto the [national booking system](#)
- If you are [clinically vulnerable](#) (moderate risk) or you are in receipt of a carer's allowance, or if you are the **main carer** of an elderly or disabled person whose welfare may be at risk if you fall ill, please contact your GP surgery for an appointment to be booked for you. If you are registered as a carer with your Council, they may contact you.
- The vaccine surgeries run when the local health bodies are provided with stock. We get very little notice on when vaccine deliveries come in so we can't book anyone else in directly.
- Search NEL HCP online (eastlondonhcp.nhs.uk) for information, updates and frequently asked questions on the vaccination programme in east London.
- We have been assured that the local health bodies will have stock to give people their second vaccine dose; but we are currently not booking people in.

NEL HCP Website

<https://www.eastlondonhcp.nhs.uk/>

National Booking system for frontline and social workers

<https://www.nhs.uk/conditions/coronavirus-covid-19/coronavirus-vaccination/book-coronavirus-vaccination/>

National Booking system for those aged 40 – 69

<https://www.nhs.uk/conditions/coronavirus-covid-19/coronavirus-vaccination/book-coronavirus-vaccination/>